

Statewide Term Contract 652A - Personal Hygiene, Grooming Equipment & Supplies

Bid Number	201900811
Contract Title	Personal Hygiene, Grooming Equipment & Supplies
Effective Dates	September 4, 2019, through April 30, 2025
Awarded Vendor(s) and Contact(s)	Global Supply USA Larry Kong (206) 579-2191 (510) 735-8690 (fax)
Contract Covers	This contract is intended to cover the state’s normal requirements for personal hygiene, grooming equipment, and supplies.
Contract Type	This is a mandatory statewide term contract for state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina general statute. Non-mandatory entities, including schools and local governments, may use this contract as allowed by general statute.
Minimum Order	The minimum order amount that will qualify for prepaid FOB transportation is \$150.00 for a single order.
Contract Items and Pricing	Catalog Award & Pricing Information
Delivery Information	The vendor shall complete delivery to FOB destination within 14 consecutive calendar days after receipt of a purchase order. All deliveries shall be delivered to the location specified by the buyer in the purchase order. All claims for damaged or incomplete shipments must be reported within 48 hours.
Return Policy	Replacement only. The vendor will replace defective items promptly at no charge when returned within 30 days in the original packaging. The vendor does not endorse the return of goods; however, all approved returns will require a Return Material Authorization number from the vendor.
Restocking Fee	There will be a 25% restocking fee for goods due to buyer error. The goods must be returned within 90 days of the shipment date. All returned products must be sellable, unopened, in original packaging.
Taxes	Prices do not include North Carolina sales or use tax.
Order Placement	Orders may be placed through eProcurement , phone, or fax.
eProcurement	Line-item catalogs are loaded into eProcurement .
eProcurement Help Desk	(888) 211-7440
Contract Manager	Carter Biggs (984) 236-0261
Contract Addenda	01/06/2020: Contract Administrator changed to Nicole Mathis 04/19/2022: Contract renewed

07/01/2022: Contract Administrator changed to Nick Edwards
03/22/2023: Contract Administrator changed to Contract Manager James Brown
09/05/2023: Contract Manager changed to Melissa Pressley
03/15/2023: Contract Manager changed to Sarah Lyons
08/12/2024: Contract extended through January 3, 2025
09/18/2024: Contract Manager changed to Jonathan Davis
12/27/2024: Contract Manager changed to Carter Biggs
01/16/2025: Contract extended through March 3, 2025
03/03/2025: Contract extended through April 30, 2025