

Statewide Term Contract

652A - Personal Hygiene, Grooming Equipment & Supplies

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| Bid Number | 201900811 |
| Contract Name | Personal Hygiene, Grooming Equipment & Supplies |
| Effective Dates | September 4, 2019 through March 3, 2025 |
| Awarded Vendors | Global Supply USA Larry Kong 206-579-2191 Fax (510) 735-8690 |
| Contract Covers | This contract covers all products in Category A - Personal Hygiene and Grooming Supplies. |
| Mandatory Contract | This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, that are allowed by general statute may use this contract. |
| Minimum Order | The minimum order that qualifies for prepaid FOB transportation is \$150.00 for a single order. |
| Contract Items and Pricing | Catalog Description Pricing Information |
| Delivery Information / Transportation Charges | FOB-Destination. The vendor shall complete delivery within fourteen (14) consecutive calendar days after receipt of a purchase order. All deliveries shall be delivered to the location specified by the buyer in the purchase order. All claims for damaged or short shipments must be reported within 48 hours. |
| Return Policy | Replacement only. The vendor will replace defective items promptly at no charge; must be returned within 30 days in the original packaging. Global does not endorse return of goods, however, all approved returns require a Return Material Authorization number from Global. |
| Restocking Fee | 25% restocking fee due to buyer error; must be returned in the original packaging within 90 days of the ship date. All returned products must be sellable product, unopened, in original case. |
| Taxes | Prices do not include North Carolina sales or use tax. |
| Order Placement | Orders may be placed through eProcurement, phone or fax. |
| Loaded into eProcurement | Line-item catalogs are loaded in eProcurement . |
| eProcurement Help Desk | (888) 211-7440 |
| Contract Manager | Carter Biggs (984) 236-0261 |

Contract Addenda

- 01/06/2020: Changed Contract Administrator to Nicole Mathis
- 08/05/2020: Contract pricing updated
- 04/19/2022: Global Supply USA contact phone number updated from 510-290-8618 to 206-589-2191; exercise first one (1) year optional renewal
- 07/01/2022: Contract Administrator changed to Nick Edwards
- 03/22/2023: Contract Administrator changed to Contract Manager James Brown
- 09/05/2023: Contract Manager changed to Melissa Pressley
- 03/15/2023: Contract Manager changed to Sarah Lyons
- 08/12/2024: Contract extended through January 3, 2025
- 09/18/2024: Contract Manager changed to Jonathan Davis
- 12/27/2024: Contract Manager changed to Carter Biggs
- 01/16/2025: Contract extended through March 3, 2025