



# Statewide Term Contract 360A – Floor Covering & Installation Services

<b>Bid Number</b>	202100396-DPC161004818
<b>Contract Name</b>	Floor Covering & Installation Services
<b>Effective Dates</b>	June 10, 2021 - June 9, 2025
<b>Awarded Vendors and Contacts</b>	<p><b>Bentley Mills Inc.</b> <a href="#">Carolyn Drummond</a> (626) 413-0446</p> <p><b>Engineered Floors DBA J+J Flooring and EF Contract</b> <a href="#">Rachell Byers</a> (706) 529-9658 ext.18608</p> <p><b>Interface Americas Inc.</b> <a href="#">Sharon Johnson</a> (706) 812 6356</p> <p><b>Mannington Commercial</b> <a href="#">Don Cavin</a> (919) 538-1801</p> <p><b>Mohawk Carpet Distribution LLC</b> <a href="#">Brandi Purkey</a> (706) 483-0874</p> <p><b>Milliken Services LLC</b> <a href="#">Megan Rader</a> (706) 415-1324</p> <p><b>Shaw Integrated and Turf Solutions Inc</b> <a href="#">Rosio Hernandez</a> (770) 276-7506</p> <p><b>Tarkett USA Inc.</b> <a href="#">Lisa Ellis</a> (919) 606-6639</p>
<b>Contract Covers</b>	<p>This contract covers the following flooring categories and installation depending on the number of square yards purchased (1 - 999, 1000 - 1499, and over 1500):</p> <ul style="list-style-type: none"> <li>• CATEGORY A Vinyl</li> <li>• CATEGORY B Rubber</li> <li>• CATEGORY C Ceramic</li> <li>• CATEGORY D Porcelain</li> <li>• CATEGORY E LVT</li> <li>• CATEGORY F Carpet</li> <li>• CATEGORY G Carpet Tile</li> <li>• CATEGORY H Vinyl Tile</li> <li>• CATEGORY I CVT</li> <li>• CATEGORY J Hardwood Flooring</li> <li>• CATEGORY K Laminate Flooring</li> <li>• CATEGORY L Sport Flooring</li> <li>• CATEGORY M Ancillary Items</li> </ul>
<b>Mandatory Contract</b>	<p>This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local government, that are allowed by general statute may use this contract.</p>
<b>Special Note</b>	<p>If a buyer requires floor covering from an awarded manufacturer that is not covered under contract and is required based on standardization to match existing floor</p>

coverings, the buyer shall follow normal purchasing procedures based on a brand-specific waiver of competition to purchase.

**Contract Items and Pricing**

[AWARDED MANUFACTURERS, PRICING & APPROVED INSTALLERS](#)

**Order Placement**

The awarded manufacturers are required, upon request by a buyer, to provide the manufacturer’s catalogs and descriptive literature and/or URL address with flooring material descriptive literature, manufacturer’s user-accessible URL for MSRP of all options.

The awarded manufacturer will send an authorized North Carolina installer to conduct a site visit and determine a scope of work. The authorized installer submits a labor cost to the awarded manufacturer, who sends an itemized cost for materials and installation to the buyer. This information is to be provided to the buyer within three (3) business days of the request. Such information shall be provided at no charge to the buyer.

The Buyer shall contact the desired manufacturer on how the orders will be placed. The table below shows each Manufacturer’s preference for where to send PO’s:

Manufacturer	PO’s can be sent to...	
	Manufacturer	Dealer
Bentley Mills	✓	✓
Engineered Floors	✓	
Interface Americas Inc.		✓
Mannington Commercial	✓	✓
Mohawk Carpet Distribution Inc.	✓	
Milliken Services LLC	✓	✓
Shaw Industries	✓	
Tarkett USA Inc.	✓	✓

Upon completion, inspection, and acceptance of the flooring materials and sign off, the awarded manufacturer shall submit an invoice to the buyer with required information provided within the invoice.

**QA Inspections**

It is the responsibility of the receiving agency to inspect the entire project (carpet, supplies, and installation charges) upon delivery and after installation to ensure compliance with the contract requirements and specifications.

**NOTE: For certain products, if the receiving agency discovers any defects in the carpet or installation workmanship, a warranty claim MUST be filed with the manufacturer as few as seven (7) days from the date the defect is discovered, or the warranty claim will be denied. Review the warranty information for any products ordered.**

**INVOICES MAY NOT BE PAID BY THE USING AGENCY UNTIL AN INSPECTION HAS OCCURRED AND THE GOODS ACCEPTED.**

**Return Policy**

The awarded manufacturers shall accept merchandise returns from buyers for thirty (30) business days after delivery. The awarded manufacturers shall provide full credit or full refund to buyers, whichever a buyer requests, within thirty (30) business days on all returns of ordered products that are in original packaging and in re-sellable condition. The awarded manufacturers shall not impose a restocking fee on the buyer for merchandise that has been returned unless it is a specialty item and the buyer has been notified, at the time of placement of an order, of the potential restocking fee.

Flooring materials or supplies that are unacceptable because of quality problems, duplicated shipments, outdated product, damages, or other issues related to awarded manufacturers or product performance, shall be returned at awarded manufacturer expense within five (5) business days after receipt of notification from the ordering entity; with no restocking charge.

**Taxes**

Prices do not include North Carolina sales or use tax.

**Warranty**

Manufacturer's standard product warranty shall apply.

**Loaded into eProcurement**

Yes. Line-item catalogs will be loaded in eProcurement.

**eProcurement Help Desk**

(888) 211-7440

**Contract Manager**

[Austin Kiziah](#) (984) 236-0237

**Contract Addenda**

06/22/2021: Engineered Floors LLC / J+J Flooring Group contract administrator change

05/19/2022: Engineered Floors LLC, 5-10% price adjustment

06/15/2022: Shaw Industries price adjustment as follows:

- Broadloom - 12.5%
- Carpet Tile - 10%
- Resilient - 6%
- Hard Surface - 9%
- Adhesives/Sundries - 8.5%

- 09/13/2022: Legal name change from Mohawk Carpet Distribution Inc. to Mohawk Carpet Distribution LLC
- 10/10/2022: Contract administrator changed to Ryan Longmire
- 01/23/2023: Contract Administrator changed to Contract Manager Kayla Glenn
- 08/18/2023: Contract Manager changed to Melissa Pressley
- 11/20/2023: Contract Manager changed to Austin Kiziah
- 02/09/2024: Interface Americas product addition, removal, and price increase of 5%
- 03/21/2024: Tarkett USA price increase of 4-10%
- 05/24/2024: Contract renewed through June 9, 2025
- 07/17/2024: Engineered Floors price increase/decrease and product addition/removal
- 07/24/2024: Mohawk Carpet Distribution price increase/decrease and product addition/removal
- 07/30/2024: Interface Americas product addition/removal
- 10/01/2024: Engineered Floors product addition
- 11/22/2024: Shaw Industries product addition/removal
- 12/30/2024: Shaw Industries price increase/decrease