



Statewide Term Contract 360A – Floor Covering & Installation Services

Bid Number	202100396-DPC161004818
Contract Name	Floor Covering & Installation Services
Effective Dates	June 10, 2021 - June 9, 2025
Awarded Vendors and Contacts	<p>Bentley Mills Inc. Carolyn Drummond (626) 413-0446</p> <p>Engineered Floors DBA J+J Flooring and EF Contract Rachell Byers (706) 529-9658 ext.18608</p> <p>Interface Americas Inc. Sharon Johnson (706) 812 6356</p> <p>Mannington Commercial Don Cavin (919) 538-1801</p> <p>Mohawk Carpet Distribution LLC Brandi Purkey (706) 483-0874</p> <p>Milliken Services LLC Megan Rader (706) 415-1324</p> <p>Shaw Integrated and Turf Solutions Inc Rosio Hernandez (770) 276-7506</p> <p>Tarkett USA Inc. Lisa Ellis (919) 606-6639</p>
Contract Covers	<p>This contract covers the following flooring categories and installation depending on the number of square yards purchased (1 – 999, 1000 – 1499, and over 1500):</p> <ul style="list-style-type: none"> • CATEGORY A Vinyl • CATEGORY B Rubber • CATEGORY C Ceramic • CATEGORY D Porcelain • CATEGORY E LVT • CATEGORY F Carpet • CATEGORY G Carpet Tile • CATEGORY H Vinyl Tile • CATEGORY I CVT • CATEGORY J Hardwood Flooring • CATEGORY K Laminate Flooring • CATEGORY L Sport Flooring • CATEGORY M Ancillary Items
Mandatory Contract	<p>This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local government, that are allowed by general statute may use this contract.</p>
Special Note	<p>If a buyer requires floor covering from an awarded manufacturer that is not covered under contract and is required based on standardization to match existing floor coverings, the buyer shall follow normal purchasing procedures based on a brand-specific waiver of competition to purchase.</p>
Contract Items and Pricing	AWARDED MANUFACTURERS, PRICING & APPROVED INSTALLERS

Order Placement

The awarded manufacturers are required, upon request by a buyer, to provide the manufacturer’s catalogs and descriptive literature and/or URL address with flooring material descriptive literature, manufacturer’s user-accessible URL for MSRP of all options.

The awarded manufacturer will send an authorized North Carolina installer to conduct a site visit and determine a scope of work. The authorized installer submits a labor cost to the awarded manufacturer, who sends an itemized cost for materials and installation to the buyer. This information is to be provided to the buyer within three (3) business days of the request. Such information shall be provided at no charge to the buyer.

The Buyer shall contact the desired manufacturer on how the orders will be placed. The table below shows each Manufacturer’s preference for where to send PO’s:

Manufacturer	PO’s can be sent to...	
	Manufacturer	Dealer
Bentley Mills	✓	✓
Engineered Floors	✓	
Interface Americas Inc.		✓
Mannington Commercial	✓	✓
Mohawk Carpet Distribution Inc.	✓	
Milliken Services LLC	✓	✓
Shaw Industries	✓	
Tarkett USA Inc.	✓	✓

Upon completion, inspection, and acceptance of the flooring materials and sign off, the awarded manufacturer shall submit an invoice to the buyer with required information provided within the invoice.

QA Inspections

It is the responsibility of the receiving agency to inspect the entire project (carpet, supplies, and installation charges) upon delivery and after installation to ensure compliance with the contract requirements and specifications.

NOTE: For certain products, if the receiving agency discovers any defects in the carpet or installation workmanship, a warranty claim MUST be filed with the manufacturer as few as seven (7) days from the date the defect is discovered, or the warranty claim will be denied. Review the warranty information for any products ordered.

INVOICES MAY NOT BE PAID BY THE USING AGENCY UNTIL AN INSPECTION HAS OCCURRED AND THE GOODS ACCEPTED.

Return Policy	<p>The awarded manufacturers shall accept merchandise returns from buyers for thirty (30) business days after delivery. The awarded manufacturers shall provide full credit or full refund to buyers, whichever a buyer requests, within thirty (30) business days on all returns of ordered products that are in original packaging and in re-sellable condition. The awarded manufacturers shall not impose a restocking fee on the buyer for merchandise that has been returned unless it is a specialty item and the buyer has been notified, at the time of placement of an order, of the potential restocking fee.</p> <p>Flooring materials or supplies that are unacceptable because of quality problems, duplicated shipments, outdated product, damages, or other issues related to awarded manufacturers or product performance, shall be returned at awarded manufacturer expense within five (5) business days after receipt of notification from the ordering entity; with no restocking charge.</p>
Taxes	Prices do not include North Carolina sales or use tax.
Warranty	Manufacturer's standard product warranty shall apply.
Loaded into E-Procurement	Yes. Line-item catalogs will be loaded in E-Procurement.
E-Procurement Help Desk	(888) 211-7440
Contract Manager	Austin Kiziah (984) 236-0237
Contract Addenda	6/22/2021: Engineered Floors LLC / J+J Flooring Group contract administrator change.
	5/19/2022: Engineered Floors LLC, 5-10% price adjustment.
	6/15/2022: Shaw Industries price adjustment as follows: <ul style="list-style-type: none"> • Broadloom - 12.5% • Carpet Tile - 10% • Resilient - 6% • Hard Surface - 9% • Adhesives/Sundries - 8.5%
	9/13/2022: Mohawk has undergone a legal name change from Mohawk Carpet Distribution Inc. to Mohawk Carpet Distribution LLC.
	10/10/2022: Contract administrator changed to Ryan Longmire.
	1/23/2023: Contract administrator changed to Contract Manager Kayla Glenn
	8/18/2022: Contract Manager updated to Melissa Pressley
	11/20/2023: Contract Manager updated to Austin Kiziah.
	2/9/2024: Interface Americas product addition, removal, and price increase of 5%
	3/21/2024: Tarkett USA price increase of 4-10%
	5/24/2024: Contract renewed to June 9, 2025.

	7/17/2024: Engineered Floors price increase/decrease and product addition/removal
	7/24/2024: Mohawk Carpet Distribution price increase/decrease and product addition/removal
	7/30/2024: Interface Americas Inc. product addition/removal
	10/1/2024: Engineered Floors product addition
	11/22/2024: Shaw Industries product addition/removal