

Statewide Term Contract 2711B – Maintenance, Repair and Operation (MRO) Supplies and Equipment

Bid Number	202100985-DPC227185697-BJ
Contract Name	Maintenance, Repair and Operation (MRO) Supplies and Equipment
Effective Dates	February 1, 2022 – January 31, 2027
Awarded Vendor & Contact	W.W Grainger, Inc. – Neil Zingler – (252) 375-9559
Contract Covers	<p>The contract covers six (6) categories:</p> <ul style="list-style-type: none"> • Electrical / Lighting (Electrical Equipment, Lamps, Ballasts, Fixtures, and Lighting (does not cover theatrical lighting)) • Industrial Supplies and Equipment (Abrasives, Adhesives, Sealants, Lubricants and Coatings, Controls, Instrumentation, Testing and Measurements, Fasteners/Hardware, Fluid Power, HVAC/R (does not cover HVAC-Air Filters), Material Handling, Mechanical/Power Transmission, Plumbing/PVF, Welding) • Janitorial Supplies and Equipment (Trash Bag Liners, Floor Maintenance Machines) • Machining Tools and Automation • Hand and Power Tools (Power Tools and Accessories, Outdoor Gardening Supplies and Equipment) • PPE and Safety Supplies (Work shoes, Boots, Masks, Gloves, Batteries, Safety and Security) <p>Additional Optional Services Grainger’s KeepStock Inventory Management Solutions</p>
Contract Does Not Cover	<p>Agricultural and landscaping equipment, appliances, audio/visual equipment, automobile parts and supplies, fleet (autos, trucks, aircraft, boats), communication systems, computers and IT related electronics, educational equipment, locking devices and accessories, HVAC air filters, fencing, fuel, heavy equipment, identification systems and cards, lathe and CNC machines, law enforcement and firemen supplies, medical/laboratory products, office equipment, office supplies, furniture and furnishings, road construction, paint, paper supplies, services, non-warranty, software and utilities.</p> <p>Note: Snap-On Tools products are covered under STC #445A.</p>
Mandatory Contract	<p>This is a mandatory Statewide Term Contract for state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities including schools and local governments that are allowed by North Carolina General Statute may use this contract.</p>

Transportation Charges	(FOB Destination) Two (2) business days from the shipment of the order unless prior written approval is obtained from the buyer. All deliveries shall be delivered to the location specified by the buyer.
Return Policy	Products must be returned within one (1) year from the date of purchase, in original packaging, unused, undamaged, with proof of purchase and in saleable condition.
Restocking Fee	No restocking fee for merchandise returned within 30 days, unless it is a specialty or customized item, and the buyer has been notified in writing at the time of placement of order of the potential restocking fee.
Taxes	Prices do not include North Carolina sales or use tax.
Warranty	Standard manufacturer’s warranty applies.
Order Placement	<p>Orders shall be placed through E Procurement. Non-E Procurement users can also access vendor catalogs via the above link to obtain product information and pricing. Once there, select “Statewide Term Contract Catalog Search” and enter 2711B in the contract field to get to the vendor punch-out catalog.</p> <p>Purchase orders may be placed via Procurement Card or Grainger Contact Center:</p> <ul style="list-style-type: none"> • Toll Free Number: (877) 202-2591 • Fax Number: (919) 790-2662 • Email: NCGov@grainger.com
Substitutions	<p>Substitutions of core list items shall not be permitted without prior written approval of the contract lead. Proposed substitutions shall be at the same or higher quality and at the same or lower price.</p> <p>If an item is backordered Grainger must notify the buyer and is authorized to offer a substitute item of equal or greater quality. The using agency may accept or decline the offer.</p>
Loaded into E-Procurement	Yes. A core list of items (frequently purchased by the state) are highlighted in E-Procurement to help identify and maximize savings.
E-Procurement Help Desk	(888) 211-7440
How to Use E-Procurement Punchout Catalog	W.W. Grainger, Inc. E-Procurement Catalog User Tutorial
Contract Manager	Pamela Case (984) 236-0249
Contract Addenda	<p>3/7/2023: Product Addition: Service Solutions offering associated within Environmental, Health and Safety categories are available on an optional basis. Optional service solutions within this category may also be obtained via a proposal-based scope of work and will become effective upon execution of both parties. Services offered will be done so in accordance with law and regulation.</p> <p>3/27/2023: Contract Manager updated to Pamela Case</p>