



# Statewide Term Contract

## 045A – Household Appliances

<b>Bid Number</b>	201900593
<b>Contract Name</b>	Household Appliances
<b>Effective Dates</b>	August 6, 2019 – December 4, 2024
<b>Awarded Vendor and Contact</b>	Haier US Appliances dba GE Appliances <a href="#">Julie May</a>   800-782-8039
<b>Contract Covers</b>	Contract covers all GE products (GE, Hotpoint, Profile) in the following categories: <ul style="list-style-type: none"><li>• CATEGORY A - REFRIGERATORS &amp; FREEZERS (INCLUDING COMPACT/DORM)</li><li>• CATEGORY B - RANGES, COOKTOPS, OVENS &amp; HOODS</li><li>• CATEGORY C - MICROWAVES (COUNTERTOPS &amp; OVER-THE-RANGE)</li><li>• CATEGORY D - DISHWASHERS</li><li>• CATEGORY E - WASHER &amp; DRYERS (RESIDENTIAL)</li></ul>
<b>Contract Does Not Cover</b>	Contract does not cover commercial appliances: <ul style="list-style-type: none"><li>• PUSH-TO-START COMMERCIAL WASHER (TOP LOAD) &amp; SINGLE LOAD</li><li>• COIN-OPERATED COMMERCIAL WASHER (TOP LOAD) &amp; SINGLE LOAD</li><li>• DRYERS – NATURAL GAS HEAT/ ELECTRIC HEAT</li><li>• WASHER-EXTRACTORS (FRONT LOAD)</li></ul>
<b>Mandatory Contract</b>	This is a <b>mandatory</b> Statewide Term Contract for state agencies, departments, institutions, universities, and community colleges - unless exempted by North Carolina General Statute. Additionally, non-mandatory entities, including schools and local governments, that are allowed by general statute may use this contract.
<b>Contract Items and Pricing</b>	<a href="#">GE Appliances Pricing Information</a>
<b>Equipment Installation</b>	Installation services are not included under this contract (crated delivery only).
<b>Delivery Information</b>	FOB-Destination. The vendor shall complete delivery within fourteen (14) consecutive calendar days after receipt of a purchase order. All deliveries shall be delivered to the location specified by the buyer in the purchase order.
<b>Return Policy</b>	Replacement only – The vendor will replace defective items promptly at no charge; must be returned within 30 days in the original packaging.
<b>Restocking Fee</b>	A 20% restocking fee applies in cases of buyer error; must be returned within 30 days in the original packaging.
<b>Taxes</b>	Prices do not include North Carolina sales or use tax.
<b>Warranty</b>	Standard warranty is 1-year limited parts and labor. Warranty begins on the date of purchase. Warranty information is in the use and care manual with every appliance that is shipped.
<b>Order Placement</b>	Orders may be placed through E-Procurement, phone or fax.

<b>Loaded into E-Procurement</b>	Ordering information will be loaded into <a href="#">E-Procurement</a> soon.
<b>E-Procurement Help Desk</b>	(888) 211-7440
<b>Contract Manager</b>	<a href="#">Pamela Case</a> – (984) 236-0249
<b>Contract Addenda</b>	8/4/2022: New Pricing information and contract renewal through August 5, 2023. One-year renewal option remaining.
	3/21/2023: Changed contract admin to manager and added Pamela Case.
	8/23/2023: Contract renewed until August 4, 2024.
	8/9/2024: Contract extended until October 4, 2024
	9/11/2024: Contract extended until December 4, 2024